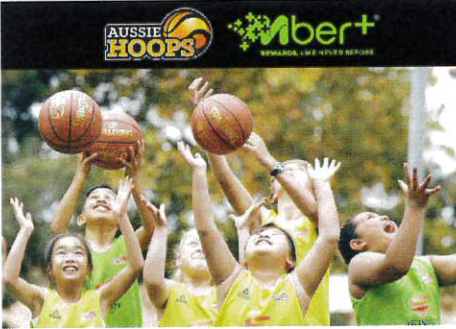


# Mber+™ WELCOME EMAIL

## SUMMARY:

- 📧 Email sent to participant after registration complete (time of email determined by BA)
- 📧 Personalised email (name, participant number, rendered artwork)
- 📧 Includes
  - Mber+™ login details
  - Link to Mber+™
  - Details regarding redemption product or store credit



**WELCOME TO AUSSIE HOOPS**


Dear Natalie,

It's great to have you on board. It's now time to pick up your free kit.

**Year 1**

Users	Password
Natalie98	Natalie@123

**SHOP NOW**



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**AUSSIE HOOPS**

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# LOGIN PAGE

## SUMMARY:

- Participants login using credentials listed in email

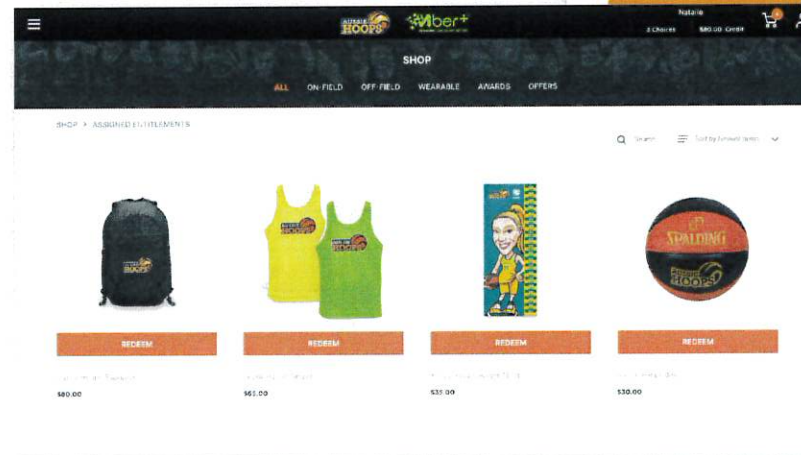


# ENTITLEMENTS

## OR LANDING PAGE

### SUMMARY:

- 1 If entitlements prescribed, participant can select/redeem
- 2 Credit/entitlements visible in banner
- 3 Personalised artwork (store banner)
- 4 If no entitlements (i.e. store for additional purchase only), participant directed to landing page

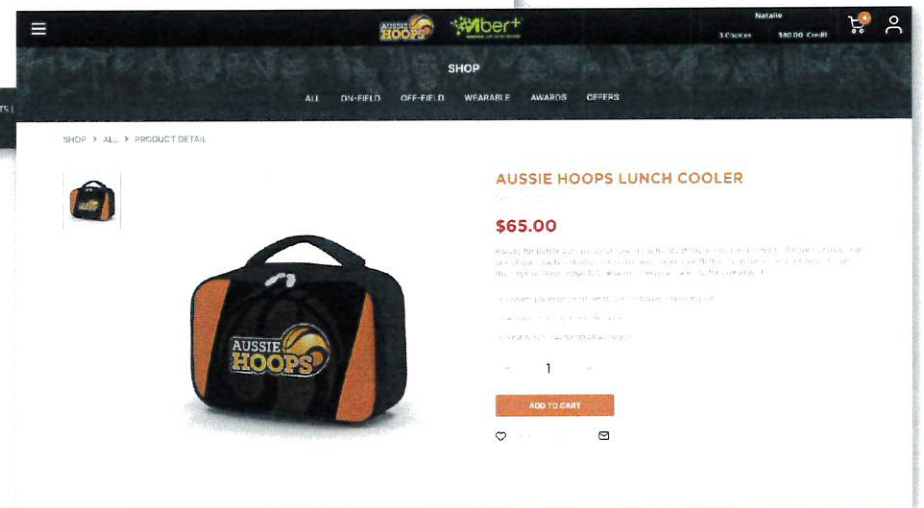
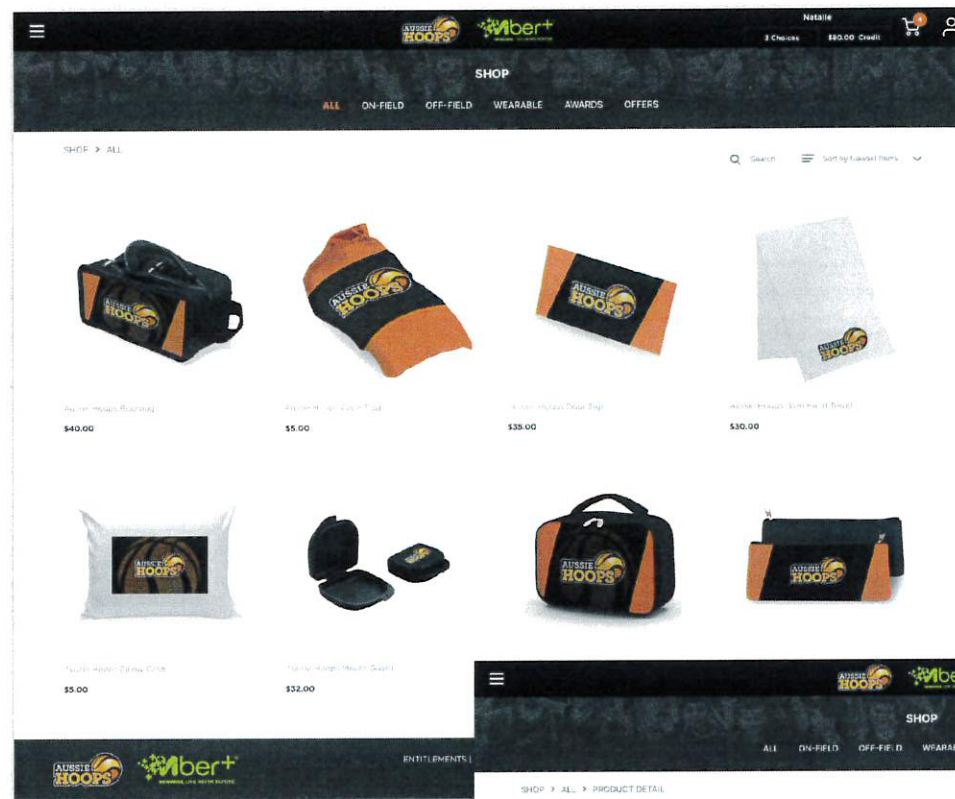


**Disclaimer:** The images in this presentation are for demonstration purposes only and are subject to change.

# SHOP PAGE/ PRODUCT DETAIL

## SUMMARY:

- Additional products that participants can purchase
- Ability to utilise TPF on-demand range (BA only charged once products are purchased)
- Prices and products unique to participants
- Traditional ecommerce screens
- Ability to control volume limits/credit applicable
- Participant select size, qty, personalisation, team
- Physical or downloadable products



*Disclaimer: The images in this presentation are for demonstration purposes only and are subject to change.*

# CHECKOUT SHIPPING

## SUMMARY:

- ☞ Displays all redeemed/purchased products
- ☞ Value of order accrued
- ☞ Participant enters delivery details
- ☞ Choice of delivery method (standard/express)



The screenshot shows a web checkout page for 'AUSSIE HOOPS'. The page is titled 'CHECKOUT' and is divided into two main sections: '1. SHIPPING & BILLING' and 'YOUR CART'. The 'SHIPPING & BILLING' section includes a checkbox for 'Shipping and Billing are the same', followed by input fields for 'First Name', 'Last Name', 'Phone', 'Email', 'Company Name/Building', 'Address Line 1', 'Address Line 2', and 'Shipping, State, Postcode (Email)'. There are two radio button options for delivery: 'Standard (1-5 working days) \$14.00' (selected) and 'Express (2-5 working days) \$20.00'. The 'YOUR CART' section shows a table with columns for 'Products', 'Quantity', and 'Price'. It lists 'Aussie Hoops Lunch Cooler' with a quantity of 2 and a price of \$130.00. Below the table, there is a summary of costs: 'SUB TOTAL' (\$130.00), 'SHIPPING & HANDLING' (\$15.00), 'GST' (\$15.00), and 'CREDIT/DISCOUNTS' (\$0.00), resulting in a 'SUMMARY TOTAL' of \$160.00. The page also features a 'RETURNS POLICY' section with a placeholder text.

SPORTS TPF GROUP AUSSIE HOOPS

Natalie 3 Choices \$80.00 Credit

### CHECKOUT

SHOP > CHECKOUT > SHIPPING & BILLING

#### 1. SHIPPING & BILLING

Shipping and Billing are the same

First Name\* Last Name\*

Phone\* Email\*

Company Name/Building

Address Line 1\*

Address Line 2\*

Shipping, State, Postcode (Email)\*

Country\*

Standard (1-5 working days) \$14.00


Express (2-5 working days) \$20.00

Lower rates and faster delivery for Australia Post.

#### YOUR CART

ENTITLEMENTS >

SHOPPING CART v

Products	EDIT CARD
 Aussie Hoops Lunch Cooler x 2	\$130.00
SUB TOTAL	\$130.00
SHIPPING & HANDLING	\$15.00
GST	\$15.00
CREDIT/DISCOUNTS	\$0.00
<b>SUMMARY TOTAL</b>	<b>\$160.00</b>

#### RETURNS POLICY

Learn more about our returns policy.

# CHECKOUT PAYMENT

## SUMMARY:

- ☞ All major payment methods accepted
- ☞ Ability to use accrued credit (all/part)
- ☞ Ability to use voucher/discount/promo codes
- ☞ All funds paid directly to BA and can be reconciled by Order Report
- ☞ System updates participant credit post confirmation




The screenshot shows a checkout page with a dark header. The user's name 'Natalie' is in the top right, along with a shopping cart icon showing '3 Choices' and '\$80.00 Credit'. The main heading is 'CREDIT & DISCOUNTS'. Below this, a breadcrumb trail reads 'SHOP > CHECKOUT > CREDIT & DISCOUNTS'. The page is divided into two columns. The left column, titled '2. CREDIT & DISCOUNTS', contains a 'CREDIT Available' section with a value of '\$150.00' and an 'APPLY' button. Below it is a 'Credit Used' section with a value of '\$120' and an 'APPLY' button. A 'Discount Code' section shows 'PLAYFAIR\$20' and a 'CANCEL COUPON' button. The right column, titled 'YOUR CART', shows 'ENTITLEMENTS' with a right arrow and 'SHOPPING CART' with a down arrow. Below this is a 'Products' section with an 'EDIT CARD' button. A product is listed: 'Aussie Hoops Lunch Cooler' with a price of '\$130.00' and a quantity of 'x2'. At the bottom, a 'RETURNS POLICY' section contains placeholder text. A summary table at the bottom of the page shows: 'SUB TOTAL' \$130.00, 'SHIPPING & HANDLING' \$15.00, 'GST' \$15.00, and 'CREDIT DISCOUNTS' \$140.00.

Item	Amount
SUB TOTAL	\$130.00
SHIPPING & HANDLING	\$15.00
GST	\$15.00
CREDIT DISCOUNTS	\$140.00

# CONFIRMATION EMAIL

## SUMMARY:

- Participant receives an Order Confirmation email once order placed
- Email sent to nominated email address
- Includes enquiries contact details





**SHOP**      **MEMBERSHIP**

**Your Order Confirmation!**



Hi Natalie,  
Your order has been confirmation and will be shipping within next two days.

Order Date	Order No	Shipping Address
30. Jan 2022	MB18896540	98 Armstrong Street, Keith

**Your Choices**

	<b>Boot bag</b>	<b>\$0.00</b>
	<b>Pencil Case</b>	<b>\$0.00</b>

**Your Order**


	<b>Lunch Cooler</b>	<b>\$55.00</b>
	<b>Pillow Case</b>	<b>\$80.00</b>

Subtotal	<b>\$135.00</b>
Shipping Fee	<b>\$12.00</b>
Tax fee	<b>\$2.00</b>
<b>Total</b>	<b>\$149.00</b>

If you need any help whatsoever or just want to chat, email us anytime.

Thank you  
Mber+ Team

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# DISPATCH EMAIL

## SUMMARY:

- Once order is dispatched participant receives a Dispatch Email
- Email includes tracking details
- Links directly to Auspost tracking so live status and estimated delivery date can be viewed



**SHOP** | **MEMBERSHIP**

### DISPATCH NOTIFICATIONS

Hi Natalie,

Thanks so much for ordering your Aussie Hoops items with Mber+. We are very happy to inform you that your order has been processed and has been dispatched.


<https://aussiehoops.basketball/activities?code=4567322>

You will receive it within two working days and your order reference number is JKL09987RO6.

If you have any queries, please email us at [mber+@aussiehoops.basketball](mailto:mber+@aussiehoops.basketball)

Enjoy your items, and we hope to see you again soon.

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